

Message: RE: Professional Case Manager

✉ RE: Professional Case Manager

From Kraft, Emily **Date** Wednesday, January 4, 2017 11:03 AM
To 'Carrie Hoelscher'
Cc

 **image001.jpg** (3 Kb HTML)  **image002.jpg** (5 Kb HTML)  **image003.png** (7 Kb HTML)

Her services should be calculating correctly now. Let me know if they aren't

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Wednesday, January 04, 2017 10:35 AM
To: Kraft, Emily
Subject: RE: Professional Case Manager

Oops, sorry! That'd be my fault! Her effective date was 12/19.

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Wednesday, January 4, 2017 9:21 AM
To: 'Carrie Hoelscher' <carrie@allianceforlifemissouri.com>
Subject: RE: Professional Case Manager

Hi Carrie - She's entered as a professional CM, however, there was no effective date entered on the PQS form, so I used 12/29 as the effective date. If the services are for before that date, they will show up as \$0. What date are you needing me to change the effective date to?

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Wednesday, January 04, 2017 9:14 AM
To: Kraft, Emily
Subject: Professional Case Manager

Good Morning Emily,

Stacey Marshall (the new case manager you recently entered in the database for Alpha House) is a Professional CM, however, I think you may have entered her in the system as a Non-Professional because her services are billing for \$0 on the December invoice when they're entered under her name as a Professional CM. Would you mind checking on that for me so we can figure out what's going on?

Thank you!
Carrie
Carrie Hoelscher
A2A Program Manager



Email 1

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